



IMPORTANT MESSAGE FROM ILLINOIS AMERICAN WATER

Dear Customer,

This is an important notification from Illinois American Water. This week, we will switch the water source for all Washington Estates customers. Water will be supplied by the City of Washington. This source treats water with "free chlorine" which does not contain ammonia. Water will continue to be monitored by our water quality team. Customers may notice a difference in taste or odor, and may also experience temporary discolored water. There is no reason for concern as this is due to the different chlorine type. Increased flushing will continue throughout the system. If you are a landlord and water service is in your name, please inform your tenants so they are aware of this impact to their water service. In keeping with American Water's focus on safety for both customers and employees, please do not approach our crews while they work. For more information or to see a map of the affected area please go to Illinoisamwater.com and click on 'Alerts'.



ILLINOIS
AMERICAN WATER

Illinoisamwater.com • 800-422-2782